

# Privacy Policy

## Your Privacy Matters at BBA

At BBA, we value your trust and are committed to protecting your privacy. This Privacy Policy explains what information we collect, how we use it, and your rights regarding your personal data.

## Information We Collect

We collect information that helps us provide you with a great experience, including:

- **Contact Details:** Name, email address (optional) phone number (optional), and postal code.
- **Service Interactions:** Details about the services you inquire about or receive, along with our responses.
- **Website Activity:** Information about your browsing behavior, like pages viewed and searches made, to improve our website.
- **Additional Information:** Any details you choose to share through our website, apps, social media, or connected accounts.

## Why We Use Your Information

We use your information to:

- Deliver the services and information you request.
- Respond to your inquiries and provide support.
- Make your website experience smooth and personalized.
- Communicate with you about relevant offers and updates.
- Analyze website usage to improve our services.
- Comply with legal requirements and resolve disputes.

## We Won't Share Your Data Without Your Knowledge

We may share your information with trusted partners who help

us deliver our services, like data storage providers or marketing agencies. These partners are obligated to protect your privacy according to our strict standards.

We may also disclose your information if required by law or to protect our rights. In such cases, we will take steps to ensure your privacy is respected.

## Your Control Over Your Information

You have choices about your information:

- Opt-Out: You can unsubscribe from marketing communications at any time.
- Access: Request a copy of your personal information we hold.
- Restrict or Update: You can restrict how we use your information or request updates to ensure accuracy.

## Contact Us

If you have any questions or want to exercise your rights, please contact us at [info@builderbrokersaustralia.com.au](mailto:info@builderbrokersaustralia.com.au) or call [0434 342 630](tel:0434342630).

## Changes to This Policy

We may update this policy as needed. We will post any changes on our website.

## Compliance

This Privacy Policy is designed to comply with the Privacy Act 1988 (Cth) of Australia.